

TOUR APPLICATION FORM



Please complete this and mail to:

Bestway Tours & Safaris

206-8678 Greenall Avenue

Burnaby, BC, CANADA V5J 3M6

Tel: (604) 264 7378 / 1 800 663 0844

Fax: (604) 264 7774 • Email: bestway@bestway.com

Tour Name
Departure Date

**PLEASE USE CAPITAL LETTERS & FILL DETAILS AS THEY APPEAR IN YOUR PASSPORT
(some questions may sound personal but are required by the visa issuing authorities)**

Last Name ↑		First and Given Names ↑	
Current Citizenship		Passport No	
Place of issue	Date of issue (DDMMYY)	Expiry Date(DDMMYY)	
Place and Date of Birth (DDMMYY)		Occupation	
Father's Name (Full name required even if deceased)		Mother's Name (Full name required even if deceased)	
Your Mailing Address			
			email
Tel (Home)	(Bus)	Fax No	
Emergency Contact		Tel No	
Have you been to the country/countries before? If so, when?		Why?	
How did you hear about us?		Would you like to join the "Bestway Club"? (club details attached)	
If you are making your own air travel arrangements please advise:			
Arrival Date	Flight No	Departure Date	Flight No
If you would like us to make the international travel arrangements please advise:			
Preferred departure city	Date of Departure	Airline preference for seating	
Smoking/Non Smoking	Special Meal requests (if any)	Special Requests (if any)	
Sharing room with	Single passengers Need Single Room	Need sharing partner *	
* We will do all possible to try and accommodate your request for a room share. If however, we cannot get you a room share, single room supplement will apply.			
I have read and understood the General Information and Tour Conditions of BTS and agree with it.			
Signature		Date	

Unless otherwise specified, a non-refundable tour deposit of US \$500.00 plus \$200.00 for trip cancellation insurance (if requested) is required along with this form.

Please turn over for General Information and Tour Conditions.



GENERAL INFORMATION AND TOUR CONDITIONS



1. TOUR PRICE INCLUDES

Tour price (Tour Price) as stated in the itinerary (Itinerary) attached, includes: all transfers and sightseeing, over night stay as mentioned, meals as per plan, entrance fees to museums and sites together with services of local English speaking guides and baggage handling.

2. TOUR PRICE EXCLUDES

International Airfare (unless specified otherwise in the Itinerary) Airport taxes, Border taxes (if any), insurance (including travel insurance) passport, beverages and visa fees, tips, gratuity, all personal expenses and anything else not included in paragraph 1 above.

3. RESERVATIONS & PAYMENT OF TOUR PRICE

To make a reservation Bestway Tours & Safaris (BTS) requires a non-refundable deposit (Deposit) of US \$500.00 or such other amount as mentioned in the Itinerary along with the Tour Application Form (on the reverse side of this page) duly completed and signed. Unless otherwise stated, balance of the Tour Price is to be paid at least 60 days prior to the departure date.

4. INSURANCE

BTS strongly recommends that the Client purchase adequate trip cancellation, medical, baggage, accident and other personal effect insurance. Trip cancellation insurance has to be purchased at the time of the initial Deposit. BTS will be pleased to assist in the purchase of travel insurance.

5. OPTIONAL TOUR & EXTENSION

BTS will be pleased to assist the Client with any optional extensions the Client may require. In most cases the Client can combine this Itinerary with other tours BTS offers.

6. VISAS/TRAVEL DOCUMENTS

Passports valid for at least 6 months after the termination of the tour and visas are required to visit most countries. Where pre-authorization/invite documents are required, BTS will assist in acquiring same. For the convenience of the Client, BTS has made arrangements with a professional visa servicing agency to assist the Client in acquiring the actual visa at a nominal cost. If visas are denied, BTS cannot be held responsible for any expense or inconveniences caused.

7. SINGLE ROOMS & SUPPLEMENT

BTS will make all possible efforts to accommodate room share requests. In the event when this is not possible, the single room supplement applies. In certain places, due to limited accommodation, single rooms may not be available.

8. HEALTH/CUSTOMS/IMMIGRATION DOCUMENTATIONS

It is the responsibility of the Client to ensure compliance with the local rules and regulations of the countries included in the Tour, carry appropriate documents, and refrain from carrying goods and/or articles which violate the said rules and regulations.

9. CANCELLATIONS BY CLIENT

When a Client cancels the Tour, the refund due to the Client will be as follows:

a. Land Cost:

Cancellations received minimum 60 days or more prior to departure, US \$500.00 (or the Deposit, whichever is higher) will be non-refundable. Under 59 days BTS refund policy is as under:

Cancellations Received:	Refund Due from Tour Price:
Between 59 and 45 days	50%
Under 44 days	Nil

b. Airfare

Refunds on airfares purchased through BTS will depend on the rules of the carrier and the applicable fare base used for the purchase of the ticket. BTS will charge a service fee of no less than 10% of the airfare paid by the Client.

10. CANCELLATION BY THE OPERATOR

BTS reserves the right to cancel the Tour due to insufficient number of participants. In such an event, and only in such an event, BTS will refund the said Deposit to the Client. BTS will have no further liability to the Client for damages or inconveniences caused to the Client. Client hereby expressly waives any claim he/she may have against BTS for such a cancellation.

In the event that BTS decides: a) that the Tour may jeopardize the safety or security of the Clients, BTS, or any staff of BTS and/or Services Providers; or b) the Tour cannot commence and/or continue for circumstances beyond the control of BTS, BTS may, in its sole discretion, postpone, cut short or cancel the Tour at any time. Such changes and/or cancellations may be necessitated for political, military, health, weather conditions or other valid reasons affecting local conditions, but will not be limited to the aforesaid reasons only. In such an event the liability of BTS is limited to refunding the Client such monies which represent unused services, less

- any monies expended by BTS
- any liability incurred by BTS, and
- a reasonable amount of the Tour Price for services rendered by BTS.

11. TOUR PRICES

Unless otherwise specifically stated, Tour Price is stated in US Dollars (USD). Changes in the value of the USD or imposition of taxes, levies etc. may increase cost of land/air services and necessitate increase in the Tour Price. However, once the Tour Price is paid in full, the Client is guaranteed against future price increases provided the Client makes no change to the Itinerary.

12. TOUR SIZE

Unless otherwise specified, all tours are guaranteed to operate on a minimum of 02 persons. The maximum number of participants in each tour will be limited to 20 Clients.(Some exceptions may apply.)

13. CHANGES IN THE ITINERARY

BTS has made attempts to make this Itinerary accurate. In the event of circumstances beyond the control of BTS, BTS reserves the right to change the carriers, flights and hotels and/or modify the Itinerary accordingly. In case where hotels have been changed/substituted, BTS will endeavor to provide hotels of similar categories. Any change in the Itinerary required by the Client will be charged at the rate of \$100.00 per change.

14. LIMITATION OF LIABILITIES

In the following paragraphs, reference to BTS shall be deemed to include BTS, the employees, agents, principals and directors of BTS and Service Providers.

(A) BTS shall not be responsible for any injury, loss, damages or inconvenience caused to the person/property of the Client in connection with any services provided and/or included in the Tour, howsoever such injury, loss or inconvenience is caused.

(B) The Client understands that during the course of this Tour risks and dangers may occur, including but not limited to the hazards of traveling mountainous terrain, jungles, rivers, and/or other unpredictable forces of nature, accidents, illness in remote places with or without medical facilities, (the quality of medical facilities may be very poor or even non-existent), riots, kidnapping or other political or military upheavals. The Client, by participating in this Tour, acknowledges and assumes the risks inherent therein.

(C) BTS hereby gives notice to the Client that it acts as an Agent for various local and overseas Service Providers who have agreed to provide various services during the Tour. BTS has made its best efforts to locate reliable Service Providers, but has no control over the quality of services of such Service Providers. BTS assumes no responsibility or liability for the quality (or lack thereof) of any services provided by the Service Providers or for any injury, damages, death, loss accident or delay caused thereby to the Client.

(D) The Client acknowledges that he/she is aware that there are Travel Advisories, Travel Warnings and Government directives advising and/or prohibiting nationals of their countries from traveling to certain countries. There may be similar further directives issued prior to the tour. The Client understands the inherent risks involved in traveling to such countries and is willing to take risks and that BTS does not assume any responsibility for any damage or injury to the Client or loss of property or life of the Client. BTS will not be responsible for any consequences that may flow from this choice of the Client. Client hereby fully absolves and releases BTS from any such responsibility or liability and waives any right of action against BTS for any damage whether such damage is financial, personal or both.

The following words, wherever used in this document, will have the following meaning:

"Client" will mean person/s taking the Tour, and "Service Providers" will mean independent contractors and their employees/agents who have contracted with BTS to provide various services to the Client during the Tour .